Australia Post Gift Card by Mastercard® bulk order FAQs

What amounts can the gift cards can be loaded with?

We currently have $50, $100, $200 and $500 denominations available for purchase in bulk.

Can I get a discount on the card fee if I buy in bulk?

The card purchase price cannot be waived or discounted for bulk orders.

What is the minimum number of gift cards I can order?

The minimum quantity per order is 16 cards. If you are looking to purchase 15 cards or less, these can be purchased from a participating Australia Post outlet.

How do I pay for my order?

Payment is accepted via Electronic Funds Transfer (EFT) only. Once we have received all of the details required to process your order, we will send you an invoice with your order details and EFT payment details. Please note that orders will not be despatched until payment has been received.

Payment by credit card is not available.

Why am I being asked for identity information or proof of identity?

If it is the first time you have ordered from us, we will need to verify your identity as part of our regulatory obligations.

How long are the gift cards valid for?

The Australia Post Gift Card by Mastercard® expires 3 years from the activation date.

How will my order be delivered?

Orders will be sent by courier unless otherwise specified. Tracking will be provided to you via email once your order is on its way.

Can the gifts cards I order be sent to individual gift card recipients directly?

At this stage, we are unable to send individual gift cards to the end recipient directly. Orders will be delivered to the single nominated delivery address provided by the purchaser.

Still have questions? Email us at auspostgift@mastercard.com

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